2015
ANNUAL REPORT

NOCHLEZHKA

NOCHLEZHKA

Nochlezhka charity organisation in Saint-Petersburg supporting the homeless

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Nochlezhka on social networks:

www.vk.com/**nochlezhka_spb**
www.facebook.com/**Homeless.ru**
www.instagram.com/**nochlezhka**

You can find full information about Nochlezhka's activities, its clients, staff, volunteers, partners and sponsors on our website: www.homeless.ru.

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The annual report features photographs taken by the following people: Dmitry Loginov, Ksenia Ivanova, Tatiana Sitkovich, Alexander Protyanov, Platon Terentiev, Dmitry Gusev, Olga Kot, Nastya Ryabtseva, Elena Alayeva, Alisa Tixton, Elena Tsibizova, Yulia Nakonechnaya, Mikhail Yakovis and Alexandra Guseva.

All of the people in the photos have given their permission to publish these photos.

NOCHLEZHKA CHARITY ORGANIZATION FOR THE HOMELESS
ANNUAL REPORT FOR THE YEAR 2015

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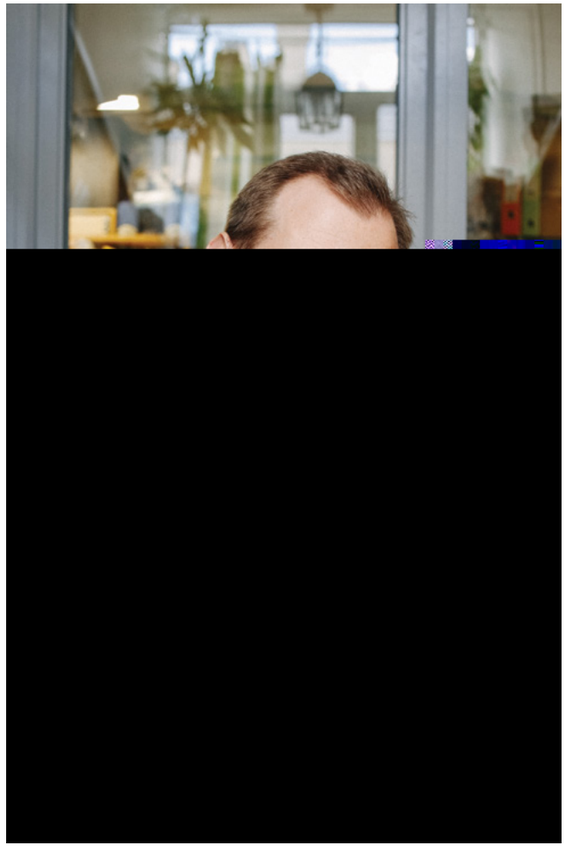


Dear all!

In this report you should be able to find all the details about our charity. The only thing I would like to add is many, many thanks to you.

I would like to thank everyone who supported us last year: our amazing volunteers who tirelessly take on various tasks. I would like to thank everyone who donated money, clothes, food and medications. I would also like to thank the companies and foundations who helped us financially or on an organisational level.

Together, over the course of 2015, we helped 8,717 people. Some of these people we 'simply' fed at Night Bus stops or gave shelter in our heated tents or in the shelter itself. We have also helped many people to get off the street and return to normal life.

We are incredibly happy to have you among our supporters. It is also a great responsibility.

Thank you!

Grigory Sverdlin,
the head of the charity

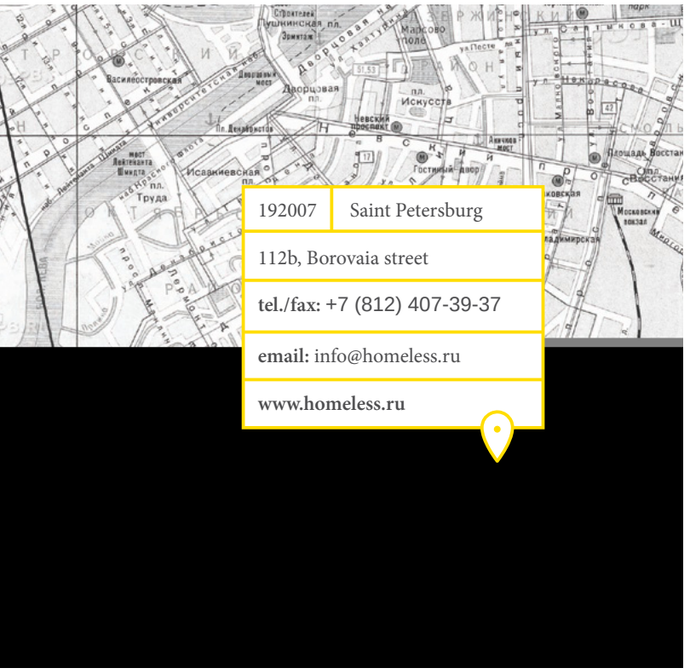
ABOUT THE CHARITY

NAME
Saint Petersburg Nochlezhka charity organisation supporting the homeless

FOUNDERS
A group of people of Saint Petersburg who started to help homeless people or/and people with no registration

THE CHARITY HAS BEEN OPERATING FOR 26 YEARS

SPECIALISES IN
Helping homeless people or/and people with no registration as well as poor people, providing them with the necessary goods and protecting their rights.



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OUR OBJECTIVES ARE:

① **Make sure that people's human and civil rights are respected in accordance with the constitution regardless of the state of their registration.**

② **Help create an official state system for social rehabilitation of homeless people and preventing homelessness based on such principles as humanity, voluntary participation and respecting all of their human rights.**

The efficiency criterion of a system like this could be, for instance, reducing the time that people have to spend on the street to 10-12 months. At present this figure in Russia is about 7 years.

③ **Debunk numerous myths related to problems of the homeless and make people understand that there is no "us" and "them", that anyone might become homeless in certain circumstances, so it is a misconception to think that 'there is no need to help as it is their own fault'.**

OUR MISSION:
help the homeless and people with no registration in St Petersburg; finding the most efficient ways of preventing the problem of homelessness in Russia and providing social rehabilitation of homeless people

NOCHLEZHKA'S MAIN ACHIEVEMENTS OF THE LAST 26 YEARS

The largest rehabilitation centre for the homeless in the city with a capacity of 52 beds. Each year, hundreds of people are rehabilitated and go back to normal life with the help of therapists, social workers and lawyers. **In 2015, 233 people were rehabilitated in the centre.**

The counselling service where anyone can come and get free help from social workers or lawyers. 50-70 people come to see Nochlezhka's social workers every day. The experts of the counselling service have helped thousands of people to go back to normal life. **In 2015, 2,678 people were consulted and obtained other types of assistance from the personnel.**

Heating centres — heated tents accommodating up to 50-60 people — are opened annually. From December up to late March anyone can find shelter and hot food as well as get some medical help. Each winter hundreds of homeless people come to our night shelters for help. Thanks to Nochlezhka's efforts, the local administration and social policy committee now also take part in funding the project. Besides, the local authorities have started opening their own new heated tents in some districts. **In 2015, Nochlezhka's tents (two in January and February, three in March and two in December) accommodated 456 people.**

The Night Bus, a project of mobile help for those in need. Over the 14 years since the project was launched, the project volunteers have given food to tens of thousands of hungry people, having handed out over 420 000 hot meals. **In 2015 the volunteers handed out 32,801 hot meals, feeding 5,583 people.**

Halfway home rehabilitation programme for homeless people addicted to drugs or alcohol. The project has helped hundreds of people to get rid of their addiction. **In 2015 11 people took part in the project, and 6 of them overcame their addiction.**

On an annual basis, we publish A reference book for the homeless which contains information on where and how one can obtain help from social and state organisations, have their documents re-issued, find a job and shelter and protect their rights. **Each year, Nochlezhka distributes over 1,000 copies among homeless people.**

Owing to our lawyers' and social workers' persistence and hard work, their numerous complaints and round tables with specialised committees, people with no registration in the city have been able to get a medical insurance since September 2011. **Since then, over the next four years over 28,000 people who would not have been able to do it before, got their medical insurance and now have access to healthcare.**

An alternative registration system for the homeless has been introduced. Following this system, a person is given a certificate stating that they are registered as a homeless person at Nochlezhka. The certificate has the person's photo, a stamp and a signature of a Nochlezhka's employee. It is recognized in many official institutions as a form of ID. **Over 60,000 such certificates have been given out over the years.**

Nochlezhka organises regular campaigns designed to draw people's attention to homelessness: 'This side of life' in 2013, 'Stone people against stone hearts' in 2014, 'Intolerant café', 'Memorial Plaques' and 'Not everyone is at home in St Petersburg' in 2015.

OUR FIELDS OF WORK

HUMANITARIAN AID

It is an opportunity to receive food, clothes, medications and warm shelter in order to survive.

Nochlezhka runs the following projects within this field: Night Bus and Heating Centre.

SOCIAL AND LEGAL SUPPORT

Within this field our social workers provide assistance in getting one's papers re-issued, in finding a job, getting medical help or a medical insurance, applying for benefits, getting into care homes for elderly people and people with disabilities, as well as finding family members.

Our lawyers help with cases of real estate fraud, restoration of citizenship, etc. Psychologists specialising in substance abuse treatments help our clients overcome their addictions.

This category includes the following projects: Rehabilitation Shelter for the Homeless, Counselling Service and Halfway Home.

Humanitarian aid for everyone who cannot survive without society's help. Case management for everyone who needs qualified assistance

SHARING EXPERTISE

- Sharing Nochlezhka's experience with colleagues from St. Petersburg and other regions.
- Expert assessment of the problem of homelessness, its causes and effects.
- Monitoring amendments in legislation and practice of providing help to the homeless and other socially excluded groups.

PUBLIC RELATIONS AND FUNDRAISING

- Promoting tolerance towards homeless people.
- Organisation of public events and charity concerts.
- Communication with the media. Regular updates about Nochlezhka's activities on the website, on social networks and through the media.
- Working with volunteers.
- Finding new fundraising opportunities, engaging businesses, selling merchandise and souvenirs.

There should be no "us" and "them" in our society. People should understand that at some point anyone could become homeless

MEMBERS OF NOCHLEZHKA'S STAFF

Grigory Sverdlin
the head of the charity

Andrey Chapayev
the head of the projects Night Bus and Hating Centers

Ekaterina Dikovskaya
the head of the project Counselling Service

Vasily Kraposhin
the head of the project Halfway Home

Ivan Lendyashov
housekeeping manager

Alexey Varsopko
head of the project Sharing Experience

Vlada Gasnikova
PR, Media

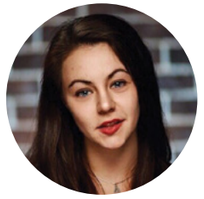
Victoria Ryzhkova
souvenirs, joint events, campaigns

Anastasia Sadovnikova
collection boxes, joint events, campaigns

Ivetta Sergeyeva
a fundraiser working with charity foundations

Veta Lavrientieva
a fundraiser working with charity foundations

Natalia Shvedovchenko
a fundraiser working with businesses



Karina Garinova
the coordinator of volunteers

Valentina Boreiko
a social worker

Natalia Shavlokhova
a social worker

Roman Shirshov
a social worker

Kira Podlipayeva
a social worker

Elena Kondrakhina
a social worker

Igor Karlinsky
a legal adviser

Vyacheslav Samonov
a lawyer

Natalia Kuznetsova
our chief accountant

Galina Rumyantseva
an accountant

Igor Atonov
the driver of the Night Bus

Stanislav Halmetov
IT administrator and courier

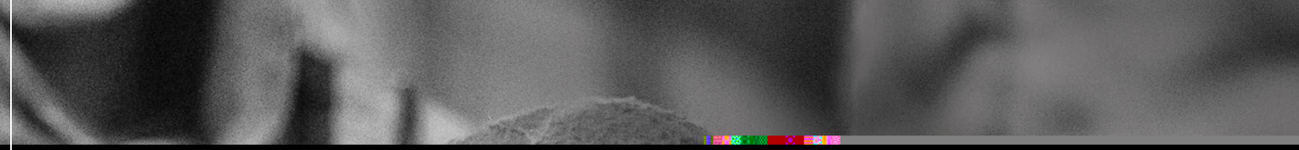
Alexey Fomenko
a driver

According to the 2002 Census, 28,000 homeless people lived in the city. This is the ofŏcial statistics. It is quite clear that this number does not include everyone.

Our experts estimate, that there are about

60,000 homeless

people living on the streets of Saint Petersburg



The average age of a homeless person is 40

Over 70% of the homeless are male

96% of the homeless are Russian citizens

Almost all homeless people dream of
a normal life. All they need is a bit of help

THE MAIN REASONS
FOR HOMELESSNESS
(according to the survey among
those who came to Nochlezhka
for help)

THE LEVEL OF EDUCATION
of the homeless and those
more fortunate who enjoy
more social security are
identical percentagewise:

44%

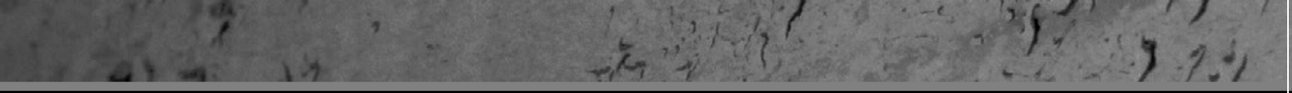
16%

14%

12%

9%

5%



My marriage did not work out and I found myself on the street, with nowhere to live, with no friends or relatives. I have no one to go to. I do want to work and to be useful. While I have been homeless, my health has considerably deteriorated but I have not lost hope that those who help people like me will help me, too.

Nikolai, 37

IN THEIR OWN WORDS

Andrey, 60

e scariest thing when you nd yourself homeless is the feeling of loneliness, of knowing that no one needs you. In the past, I remember, when my children got ill, I needed to care for them, I needed to work hard at a construction site to buy a at. And if even your own children don't need you, why make an e ort? ere is no point then.

I had to sell our at to pay for my mother's operation, the waiting list for the free one was far too long. She was operated, of course, but, sadly, three weeks later she passed away. is is how I became homeless. is happened three years ago.

Alexander, 43

Victor, 38

I have been homeless for ages. Back in 1993 or 1994, my mother had her own business. Both our ats were mortgaged, and as she couldn't pay back her loan, the bank got both of them. Since then, I've been a tramp. I was 16 when it happened.

My brother evicted me and I was le with nothing. To begin with, I lived with a man in his at but then he found someone else, a younger woman, and he kicked me out.

Svetlana, 40

While I was in jail, the house where I used to live and where I was registered, burned down. I ended up with no registration and with nowhere to live, so now I'm homeless.

Sergey, 52

Fyodor, 23

Fraudsters got my at when I le the orphanage. I am pleased that I was le alive, actually. I am currently trying to contest that fraudulent transaction with the help of the lawyers but for now I am homeless.

I am amazed that the government has literally no programmes to help the homeless. Why couldn't they build some sort of shelters, emergency accommodation, like birdhouses for birds? Somewhere with the basic facilities, where people could shave and have a shower. ere are so many people who don't own any property. ey rent, moving from one place to another, somehow making their ends meet.

Ivan, 60

NIGHT BUS

HEATING CENTRES

NOCHLEZHKA'S PROJECTS

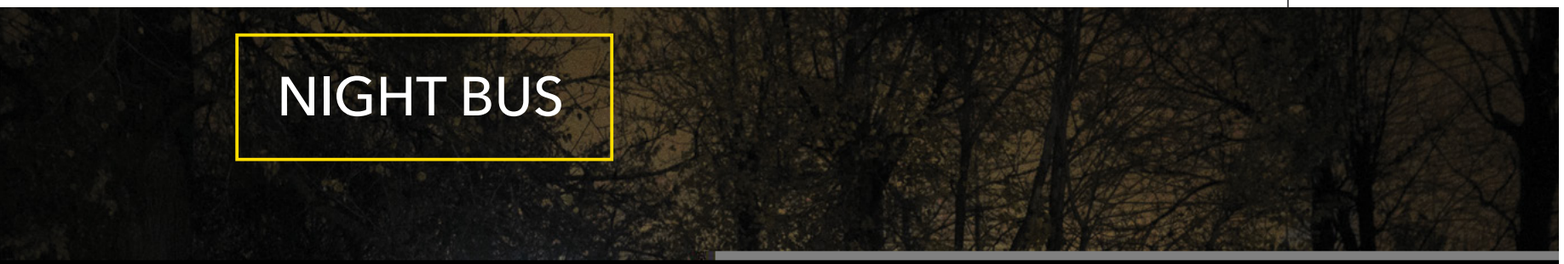
COUNSELLING SERVICE

REHABILITATION SHELTER

HALFWAY HOME

SHARING EXPERIENCE

PUBLIC RELATIONS AND FUNDRAISING



NIGHT BUS

THE PROJECT HAS BEEN RUNNING SINCE 2002

THE CONCEPT
In order to recover and retrieve one's rights for dignity and normal life, one has to eat something, for a start.

SPECIALISATION
Urgent humanitarian assistance for the homeless: hot food, social counselling, basic medical aid, human sympathy.

HOW IT WORKS
A specially-equipped van goes to remote districts of the city five days a week in order to distribute hot meals among the homeless and the poor. Anyone in need can get help: about 25% of the people coming to the Night Bus are retirees and the poor from the area.

Apart from hot meals, anyone can also get some clean clothes, medical care and some information about Nochlezhka's social programmes. The homeless can find out about ways to improve their lives, settle legal and medical problems and protect their rights independently. 120-200 people get assistance at the bus stops on a daily basis.

STATISTICS
In 2015 the volunteers of the Night Bus distributed 32,801 hot meals. Around 5,583 people got help thanks to the project over the year.

Anyone in need can get help: about 25% of the people coming to the Night Bus are retirees and the poor from the area

Andrey Chapayev
the head of the project

bus@homeless.ru
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Igor Atonov
the driver of the Night Bus

THE HIGHLIGHTS OF THE PROJECT IN 2015

- **Throughout 2015 the LAT Company covered Nochlezhka's expenses on the driver's salary. Thanks to this we managed to save over 400,000 roubles of people's donations. As a result, we were able to help more people in need.**

- **In the autumn months of 2015 the project was under threat because the company that provided food for two out of four bus stops, Yekaterininsky Catering, had some difficulties. Despite this, thanks to the help from businesses, Nochlezhka did not have to cancel a single bus trip. Starting from October, different establishments have been taking turns to cook for our project. We would like to thank Ukrop, Auroville, Cashmere, Tropiki, Svoy Krug cafés, Quartier Gourmet and Teplo Restaurants, the Rugby House Pub and the 2va Zaitsa Bar.**

- **The State Comprehensive Centres for Social Services of the Vasilievsky and Primorsky districts provide food for the bus stops in these parts of the city. The bakery of St. Petersburg and Ladoga diocese donates bread for the Night Bus.**

- **The maintenance of the van working for the Night Bus is still provided by the LAT Company and the official distributor of Ford, the Alarm Motors Company. They have been doing all the necessary maintenance works either for free, or with a 25% discount. Thanks to their help, the Night Bus was able to set off every week night and deliver food to those who needed it.**

- **In the autumn of 2015, within the Open Map festival, the head of the Night Bus project, Andrey Chapayev, organised tours for the locals to tell them about homelessness, debunk some myths and tell them the story of Nochlezhka.**

THE TIME AND PLACE WHERE HOMELESS CAN FIND ASSISTANCE AT OUR BUS STOPS

Mn.-Fr.	10.30 p.m. – 11 p.m.
Chyornaya Rechka metro station, 4a, Kolomyazhsky pr. (Novaya Derevnya train st.)	

Mn.-Fr.	9.30 p.m. – 10 p.m.
Primorskaya metro station, near the Smolenskoye memorial cemetery (opposite 1, KIM prospect)	

Стоянка «Ночного автобуса»

Mn.-Fr.	7 p.m. – 7.30 p.m.
70, Slavy prospect (Sortirovochnaya station)	

Mn.-Fr.	8 p.m. – 8.30 p.m.
Ligovo train station	

In 2015 the volunteers of the Night Bus distributed 32,801 hot meals

HOW MUCH THE PROJECT COSTS

One day.....8,877 rub
One week.....62,140 rub
One month.....192,339 rub
One year.....2,308,062 rub

The cost of feeding one person – 70 rub

Around 5,583 people got help thanks to the project over the year

HEATING CENTRES

THE PROJECT HAS BEEN RUNNING SINCE 2007

THE CONCEPT

In order to survive a cold winter in St. Petersburg, one needs a warm and safe shelter.

SPECIALISATION

Urgent humanitarian aid for the homeless during the cold season: hot food, shelter, social counselling, basic medical aid, human sympathy.

HOW IT WORKS

A heating centre is a large heated tent for up to 50 people which helps homeless people to survive during winter months. Starting from early December and up to the end of March any person in need can get safe and warm shelter, hot dinner and breakfast, warm and clean clothes, and medical care. The attendants of the tents tell them how they can get more help at the actual shelter and at our counselling service and considerably improve their quality of life.

During the cold season the tents are open every day from 8 p.m. until 8 a.m.

STATISTICS

Over the course of 2015 Nochlezhka's heated tents (two in January-February, three in March and two in December) accommodated 456 people, who spent there a total of over 5,000 nights.

Nochlezhka's heated tent

The attendants of the tents tell them how they can get more help at the actual shelter and at our counselling service and considerably improve their quality of life

Over the course of 2015 Nochlezhka's heated tents accommodated 456 people

Andrey Chapayev
the head of the project

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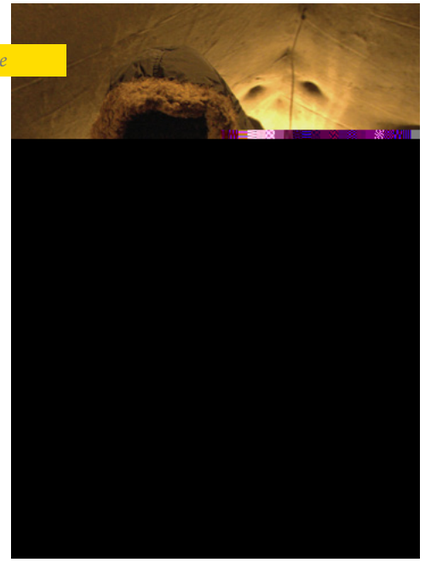
Nochlezhka's heated tent: inside



THE HIGHLIGHTS OF THE PROJECT IN 2015

In March 2015 Nochlezhka was running three tents at the same time. Unfortunately, in December later in the year, as the cold season started, we only managed to open two tents. This was due to the administration of the Vasilievsky district never providing a location for the tent.

There is an acute shortage of warm shelters in the city. In 2015 Nochlezhka continued to draw attention to this problem. In 2015 Nochlezhka inspected the municipal shelters, reported on their inaccessibility for homeless people and addressed the municipal authorities recommending to open such a tent in every single one of the 18 districts of the city.

In November Nochlezhka held a conference at the TASS News Agency on the lack of projects providing assistance to homeless people during winter time.

The average annual temperature in St. Petersburg is +5C♭, the average winter temperature is -11C♭.

According to the ofŏcial statistics, 1,194 homeless people died in St. Petersburg in 2014.

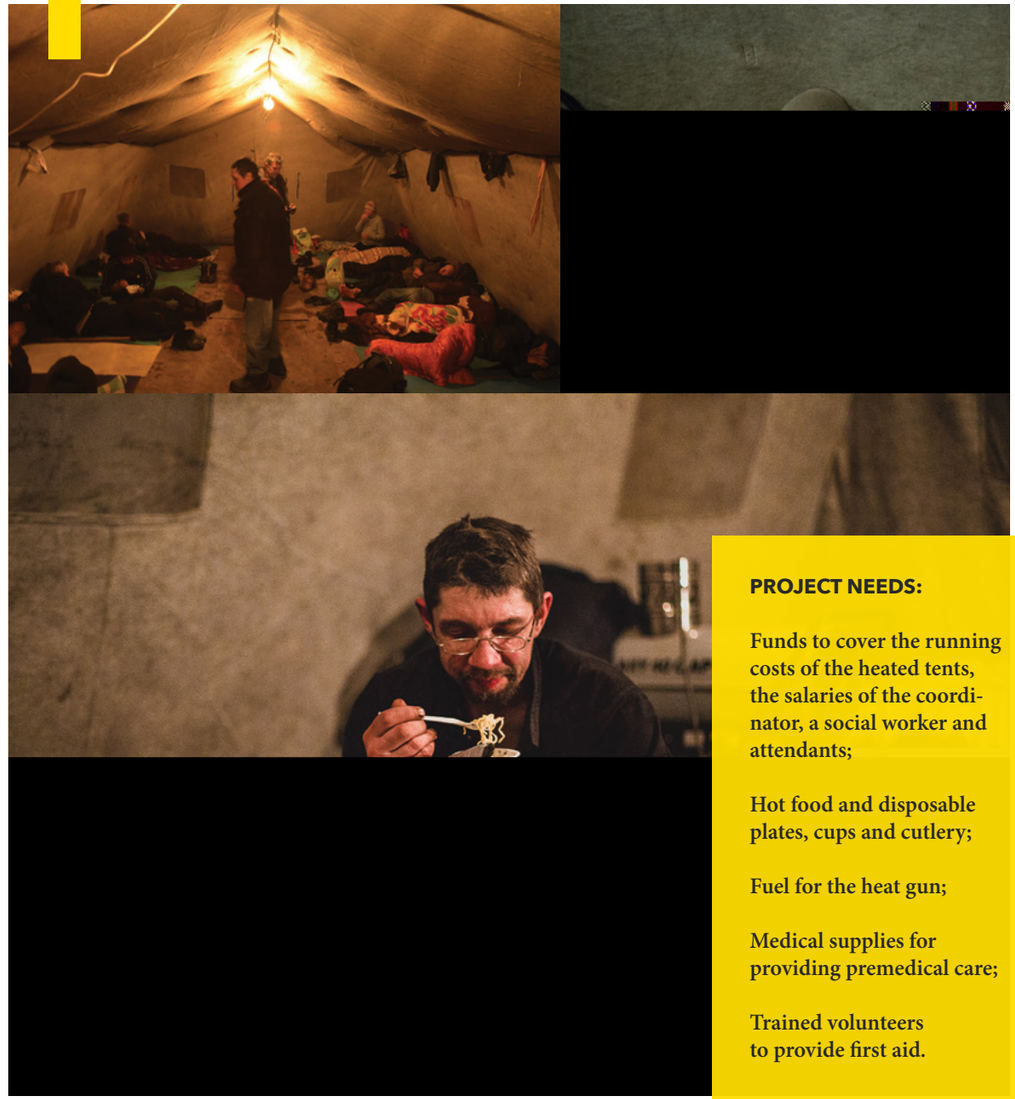
Our experience shows that about half of these people die during the winter months. Hundreds of people become disabled as a result of frost bite and amputations. Nochlezhka is yet to receive the ofŏcial statistics for 2015.

THE COST OF RUNNING ONE TENT (WINTER 2015-2016)

One night	9,414 rub
One week	65,896 rub
One month	282,411 rub
One season (December-March)	1,129,644 rub.

The cost of hosting one person for one night – 188 rub

Nochlezhka's heated tent: inside



PROJECT NEEDS:

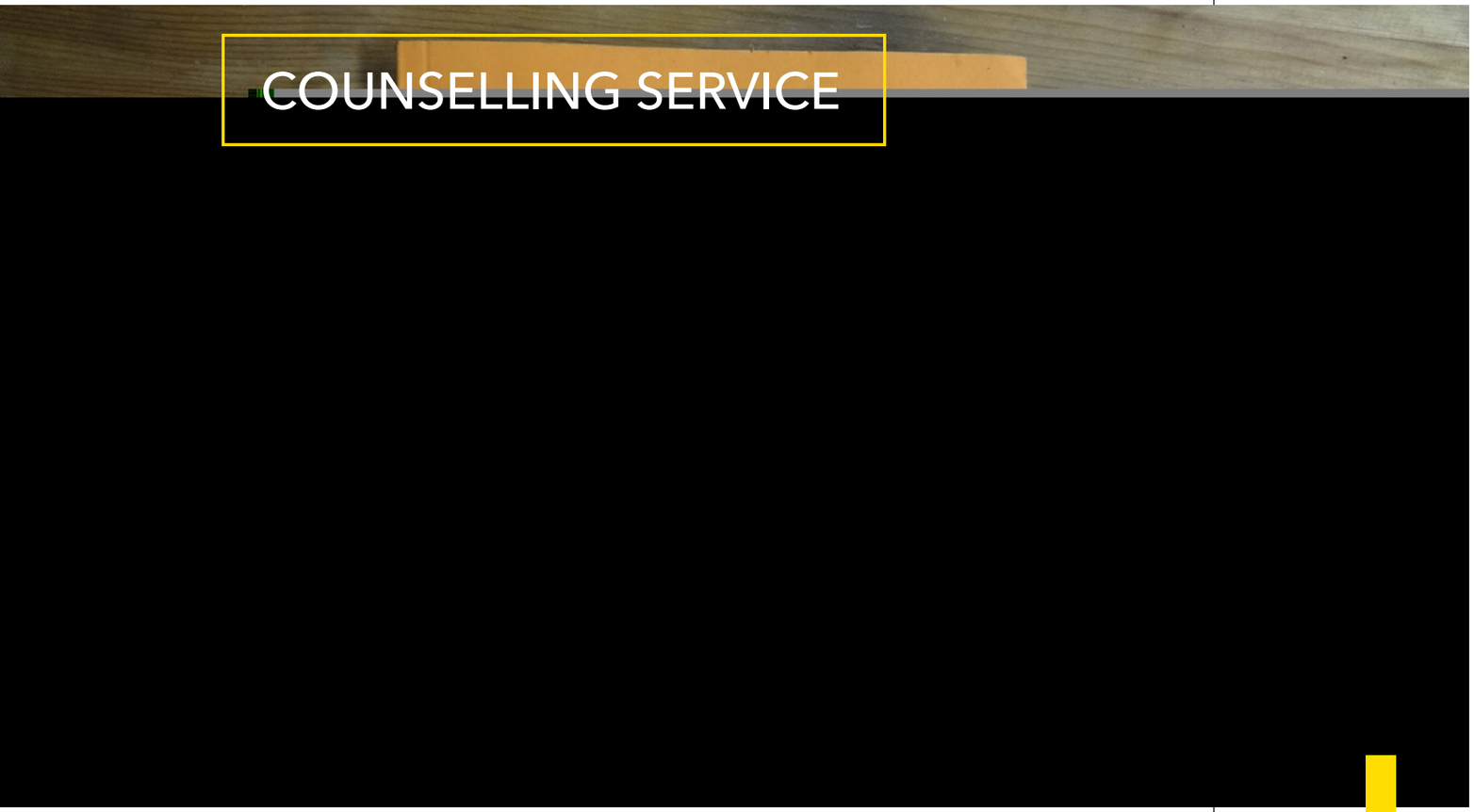
Funds to cover the running costs of the heated tents, the salaries of the coordinator, a social worker and attendants;

Hot food and disposable plates, cups and cutlery;

Fuel for the heat gun;

Medical supplies for providing premedical care;

Trained volunteers to provide first aid.



COUNSELLING SERVICE

THE PROJECT HAS BEEN RUNNING SINCE 1990

THE CONCEPT

Homelessness is a complex problem and it should be resolved in a comprehensive way. While one person needs help in recovering their documents and employment, another may need assistance in getting medical treatment and a third one — a ticket back home.

SPECIALISATION

Comprehensive professional social and legal assistance to the homeless and vulnerable groups, those who are on the brink of becoming homeless.

HOW IT WORKS

People come to our counselling service with various issues: they are finding it difficult to get employed without a registration, they need help getting medical insurance, they are trying to recover their property that they lost through a fraud, they need to have their papers re-issued etc. We help everyone, one by one.

Sometimes a one-off consultation is enough, but more often, people in trouble require more serious assistance. In this case our social workers and lawyers start a rather lengthy process of social and legal support: they submit applications and make inquiries, look for jobs, recover papers and accompany the person to various institutions, and even represent them at court.

The purpose of such work is to help in resolving various problems that caused this person's homelessness. In certain cases it is to improve the person's life: if they receive no retirement pension we help them apply for it; if they are unemployed we help them find a job; if they have a disability but receive no benefits we help them register as disabled and take a medical and social inspection.

Apart from that, everyone who needs it can get some food, clothes, toiletries, crutches etc.

In 2015 five social workers and two lawyers were employed at the Counselling Service. They provided free assistance to anyone in need.

Homelessness is a complex problem and it should be resolved in a comprehensive way

In 2015 5,776 people got consultations on social issues, 597 people got legal advice

Ekaterina Dikovskaya
the head of the project

lawyer@homeless.ru
tel./fax: +7 (812) 407-30-90

WORKING HOURS

Social workers

Mo.	Tu.	We.	Th.	Fr.	Sa.	Su.
■	■	■		■		

10 a.m. – 5 p.m.

Lawyers

Mo.	Tu.	We.	Th.	Fr.	Sa.	Su.
■				■		

10 a.m. – 5 p.m.

THE HIGHLIGHTS OF THE PROJECT IN 2015

- We published the 12th issue of the 'Guide for a Homeless Person', a reference book with the most relevant information for someone living on the street or/and without papers. Every year Nochlezhka publishes updated information on NGOs and state institutions which help homeless people; some information on where one can have something to eat or spend a night, how to get one's passport re-issued, how to call an ambulance correctly etc. Over the year this guide was given to over 1,000 people.

- We published an updated version of another guide, 'What to do if you have no registration'. It is a compilation of guidelines regarding getting a consultation, getting one's papers re-issued, applying for a retirement allowance, applying for social housing, getting one's children into schools and nurseries, access to healthcare, employment etc. Nochlezhka distributed over 300 copies of this useful book.

- We published a leaflet with the most important and relevant information for homeless people. It lists the places where one can have a free meal, get social and legal assistance and spend a night. This leaflet is also available for download on Nochlezhka's website and on social networks. Anyone can print it out and give it to a homeless person to help.

- Nochlezhka continued to send out relevant information for homeless people via text messages. They can find out about new job vacancies, any changes in the opening times of the Counselling Service, the Night Bus, vacant beds in Nochlezhka's shelter, addresses and opening times of our heated tents and the heated tents run by the local authorities, any changes in the legislation that concern people with no registration. Homeless people can also receive notifications if any post is delivered in their name at Nochlezhka's address. Over 200 people are subscribed to these messages.

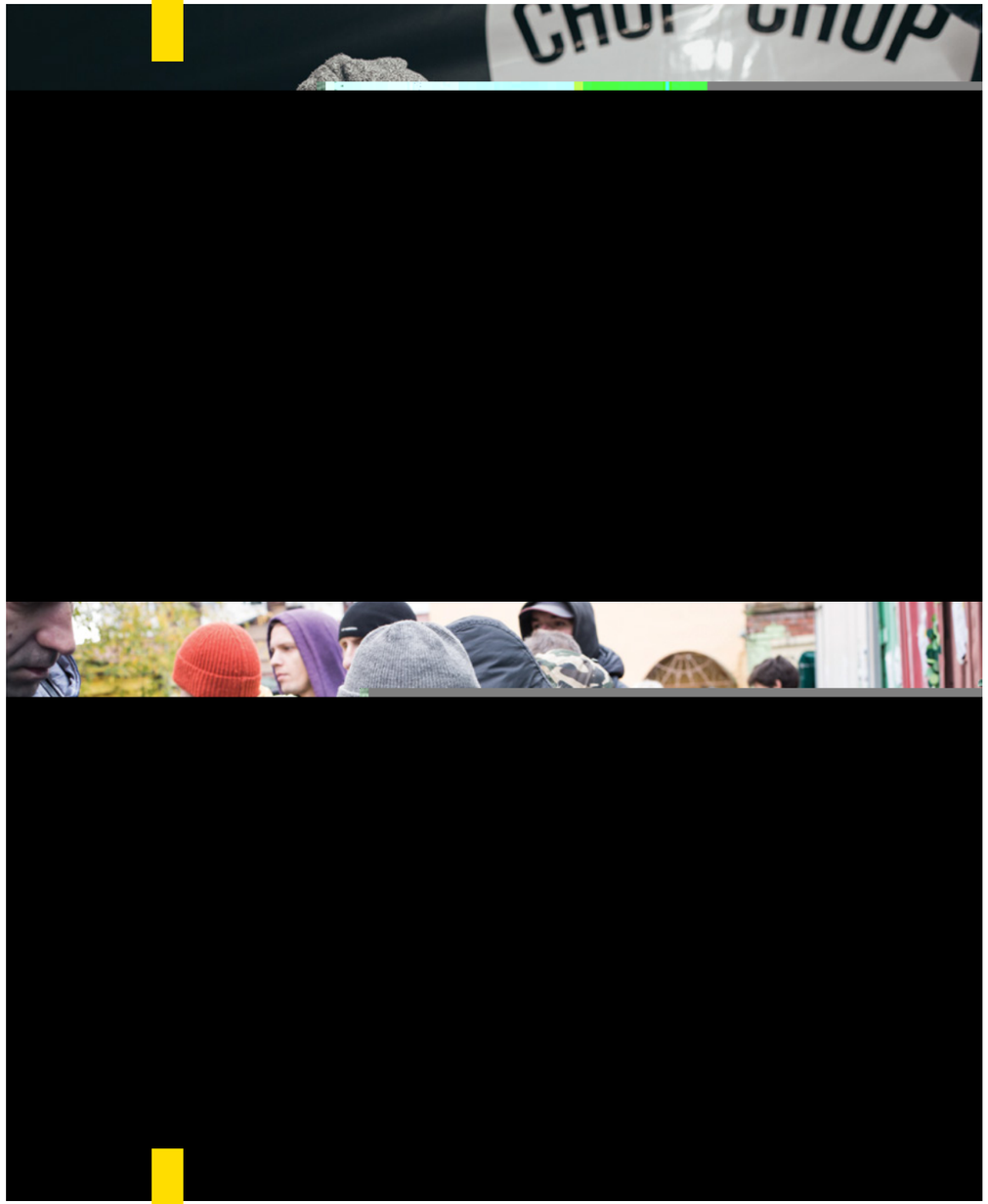
- Nochlezhka managed to collect dozens of used phones for homeless people which were donated by people of St. Petersburg. Homeless people use them to contact their social worker or any potential employers.

- The JetBrains Company covered the salary of one social worker at Nochlezhka in 2015 — over one year such a social worker can help over 500 people in need.

- Members of Nochlezhka's team repeatedly gave their expert opinion in public, talking about homelessness in general and defending the rights of our clients, people with no registration. Our experts participated in a session of the Coordination Board on the cooperation of the authorities and NGOs; in working meetings of various commissions of the Legislative Assembly of St. Petersburg; of the committee for social security of the population of the Leningrad region; in round tables on employment discrimination and the lack of information about work relations; in meetings with representatives of the office of the Human Rights Ombudsman in St. Petersburg.

- The Human Rights Ombudsman in Russia, Ella Pamfilova, awarded Nochlezhka with a letter of appreciation for the 'Contribution to protection of people's rights and freedoms'.

World-known barber Nasir Sobhani cutting a homeless person's hair in Nochlezhka's courtyard



The first 'street store' for the homeless in Russia. Nochlezhka's courtyard

RESULTS ACHIEVED BY THE SOCIAL WORKERS AND LAWYERS OF THE ORGANISATION IN 2015
(all people who applied for help, including the shelter's residents)

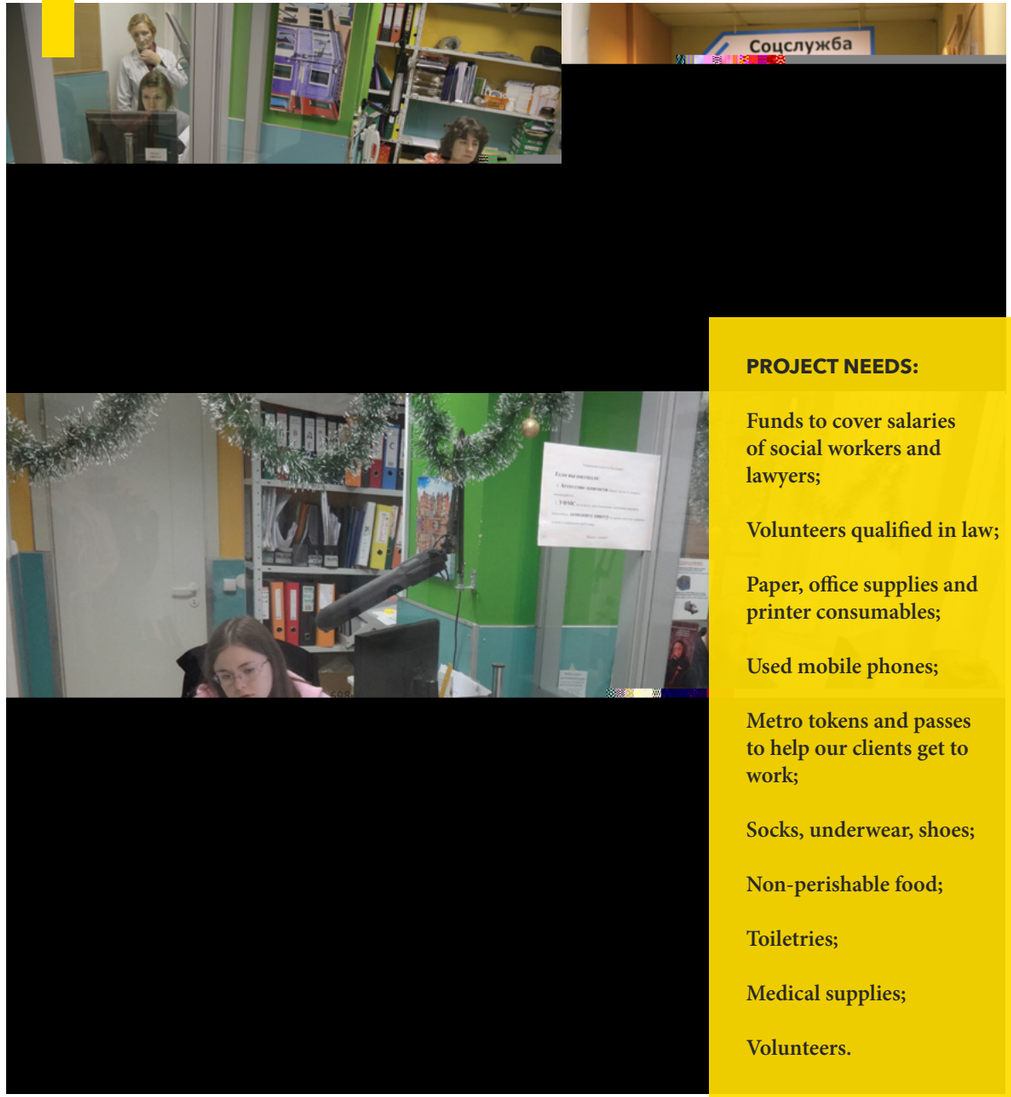
- **5,776** people got consultations on social issues
- **597** people got legal advice
- **157** people found a job (including with provided accommodation)
- **114** people got assistance in recovering their passport of the Russian citizen (including via court proceedings)
- **7** people got assistance in getting an individual tax number or re-issuing their work record
- **44** people were assisted in getting temporary registration (unfortunately, temporary registration may be given only to people residing in the shelter for the term of 11 months)
- **4** people were assisted in getting the housing they were entitled to by law
- **3** people were helped contest a fraud deal and get their property back
- **14** people were assisted in applying for retirement benefits
- **20** people were assisted in finding their relatives
- **31** people were assisted in getting policies of mandatory medical insurance
- **54** people were assisted in getting medical care and/or hospitalization
- **22** people received help in returning home to another town (including those with the help of the Malta Assistance Service)
- **22** people were assisted in registration of a disability for benefits and to get on waiting lists for residential care facilities (some of them in collaboration with Maltese Aid Service)
- **10** people are taken to care homes for the disabled and the elderly
- **22** people have been taken on a rehab programme for drug and alcohol addicts
- **16** people have been accepted at state night shelter for the homeless
- **3,508** people received food and sets of toiletries
- **3,633** people received clothes

THE COST OF THE COUNSELLING SERVICE

Nochlezhka's Counselling Service

One day	21,974 rub
One week	87,896 rub
One month	380,881 rub
One year	4,570,576 rub.

Helping one person with their social or legal issues (re-issuing their papers, employment, etc.), on average – 366 rub



PROJECT NEEDS:

Funds to cover salaries of social workers and lawyers;

Volunteers qualified in law;

Paper, office supplies and printer consumables;

Used mobile phones;

Metro tokens and passes to help our clients get to work;

Socks, underwear, shoes;

Non-perishable food;

Toiletries;

Medical supplies;

Volunteers.

REHABILITATION SHELTER

THE PROJECT HAS BEEN RUNNING SINCE 1998

First it was based at 26, Sinopskaya Embankment, since 2006 it has been at its current location, at 112B, Borovaya str.

THE CONCEPT

In the process of rehabilitation in the shelter a person assisted by Nochlezhka's experts resolves their problems and returns to normal life. Some people find jobs and start renting, others find relatives, return the property which was taken away as a result of a fraud, and some are admitted to state care homes for the disabled and the elderly.

SPECIALISATION

Providing the homeless with a temporary accommodation while they're resolving their problems. Social, legal and psychological assistance, assistance in employment and search for housing.

HOW IT WORKS

The shelter located at 112B, Borovaya str. operates all year round. It is the biggest centre for the homeless in the city and can accommodate up to 52 people: 12 women and 40 men.

The period of rehabilitation in the shelter varies from several weeks to several years depending on the complexity of each individual's case. On average, people spend 4-5 months in the shelter.

The shelter offers its residents not only a roof above their heads and food every day but it is also a rehabilitation centre which provides everyone with comprehensive support. While the person lives in the shelter lawyers and social workers help them sort their documents out, find a job and a place to live or be admitted to a medical or social centre which provides permanent residence. Professional assistance of volunteer psychologists is an important part of their way to normal life.

STATISTICS

In 2015 233 people went through the rehabilitation process in Nochlezhka's shelter. Each of them got full assistance of social workers, lawyers and psychologists. Most of them managed to return to normal life.

The shelter offers its residents not only a roof above their heads and food every day but it is also a rehabilitation centre which provides everyone with comprehensive support

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the head of the project

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Ivan Lendyashov
housekeeping manager

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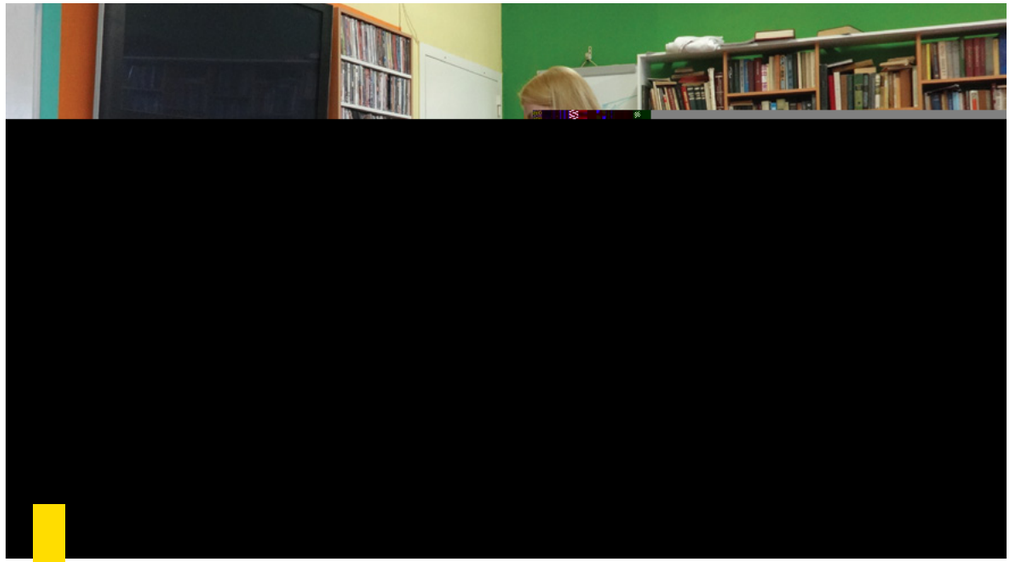
Volunteer Nastya Dmitriyeva is teaching origami at the shelter



A volunteer hairdresser, Zhenya Ledyashova, is cutting our clients' hair in the shelter's recreation room

THE HIGHLIGHTS OF THE PROJECT IN 2015

- Volunteers regularly had classes for our clients: in art-therapy, origami, computer skills and chess.
- The Counselling Service now has a number of volunteers who help the social workers in accompanying homeless people to state institutions. Our clients feel more confident when someone comes along, and civil servants keep to the service regulations.
- Thanks to our volunteer psychologists we finally managed to provide regular psychological support. All our clients had a session with a therapist on arrival at the shelter, and they were able to continue seeing a therapist if needed.
- Our team was joined by volunteer hairdressers, who came once a fortnight to cut our clients' hair.
- We managed to get a lot of work done in the building: the façade was renovated, the courtyard was surfaced, the feeding cable and the electric board were replaced, and another work place was created in the office. We also did a great number of minor repairs, which made the building nicer, warmer and more spacious. We received a great deal of help with fixing our façade from Jet Brains and EtLight.

In 2015 233 people went through the rehabilitation process in Nochlezhka's shelter

THE COST OF RUNNING THE SHELTER (52 PEOPLE)

One day	17,270 rub
One week	120,892 rub
One month	525,303 rub
One year	6,303,630 rub

The cost of accommodating one person at the shelter for a day – 326 rub

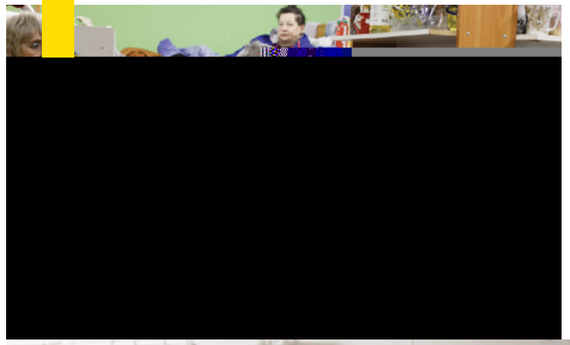
THE COST OF ONE PERSON'S REHABILITATION PROGRAMME

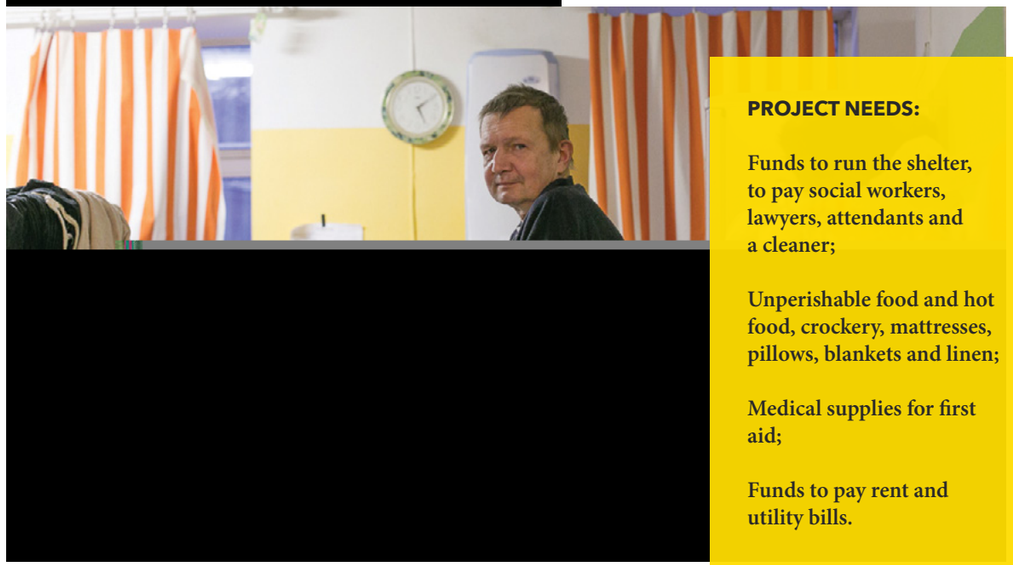
The cost of accommodating one person for a month — 10,102 rub

Average time spent at the shelter — 4.5 months

Average cost of helping one person to get off the streets — 45,459 rub

Nochlezhka's shelter at 112B, Borovaya str.





PROJECT NEEDS:

Funds to run the shelter, to pay social workers, lawyers, attendants and a cleaner;

Unperishable food and hot food, crockery, mattresses, pillows, blankets and linen;

Medical supplies for first aid;

Funds to pay rent and utility bills.

HALFWAY HOME

THE PROJECT HAS BEEN RUNNING SINCE 2000

THE CONCEPT

Many homeless people find themselves at the bottom because they did not receive help in time. As a rule, people start drinking when they are already homeless out of despair and not knowing where they could ask for help. The Halfway Home programme is for those who are ready to admit that they are addicted and to work in order to overcome this addiction.

SPECIALISATION

A rehabilitation programme for alcohol and drug addicts.

HOW IT WORKS

The participants live at Nochlezhka's shelter in a separate room. Apart from social and legal support, they are also helped to overcome their addiction.

This therapeutic programme lasts 6 months. It is based on the principles of the Alcoholics Anonymous Society and includes group and individual sessions with an expert in chemical addiction and with therapists. It also includes daily meetings of the Halfway Home group which are run by people who have successfully completed the programme and left the shelter.

10 people take part in the programme at a time. They live in Nochlezhka's shelter for 6 months on average. Everyone joins the project on a voluntary basis and may leave it at any point.

STATISTICS

11 people took part in the Halfway Home rehabilitation programme in 2015, six of them got rid of their addiction, two managed to get their papers re-issued, ten found a job, and six started renting.

Фотостенд проекта в «Ночлежке»

Everyone joins the project on a voluntary basis and may leave it at any point

Vasily Kraposhin
the head of the project

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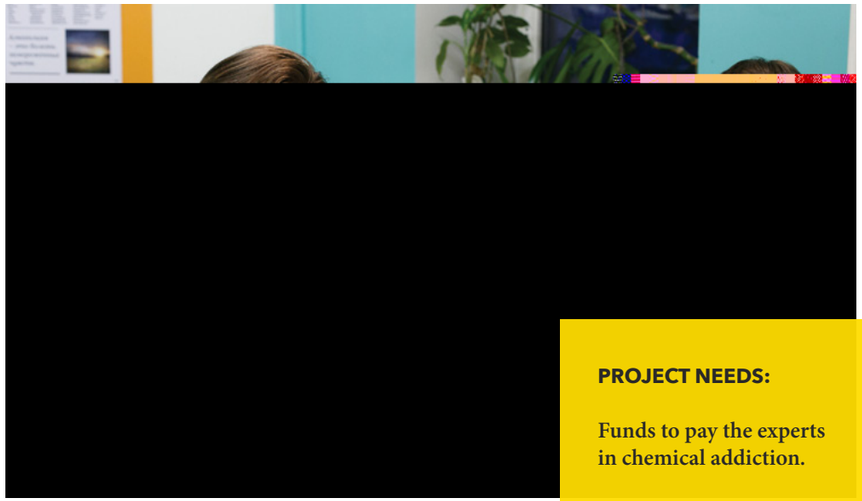
THE HIGHLIGHTS OF THE PROJECT IN 2015

The participants of the programme started volunteering for the Night Bus and the heating centres. They told homeless people they met there that they were fighting an addiction themselves and encouraged them to change their lives.

THE COST OF THE PROJECT

One day	1,553 rub
One week	10,870 rub
One month	47,232 rub
One year	566,789 rub

Six-month rehabilitation programme for one person – 28 262 rub



PROJECT NEEDS:

Funds to pay the experts in chemical addiction.

THE PROJECT HAS BEEN RUNNING SINCE 2012

THE CONCEPT

To summarize, describe and share Nochlezhka's experience in helping the homeless and people without registration.

We are often approached by volunteers and employees of other non-profit organisations with questions: How to run the "Night Bus" project in my city? Where do you start with a "Heating centre" for the homeless? How to defend the rights of a homeless person for employment and accommodation?

To simplify and speed up the consulting process, we have prepared some guidelines and manuals telling about Nochlezhka's experience in solving the problem of homelessness. By using these materials, our colleagues can make their work more efficient — and therefore help more people.

This project is useful for Nochlezhka as well. The systematisation and recording of our own experience helps us analyse our activities, and thus to optimise our work. In order to move forward we need to preserve the knowledge of our experienced staff.

HOW IT WORKS

Our experts consult their colleagues and activists alongside preparing guidelines which summarise Nochlezhka's experience. The coordinator of the project regularly sends out analytical emails and newsletters to our colleagues who help homeless people all across the country.

This project is useful for Nochlezhka as well. The systematisation and recording of our own experience helps us analyse our activities, and thus to optimise our work

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the head of the project

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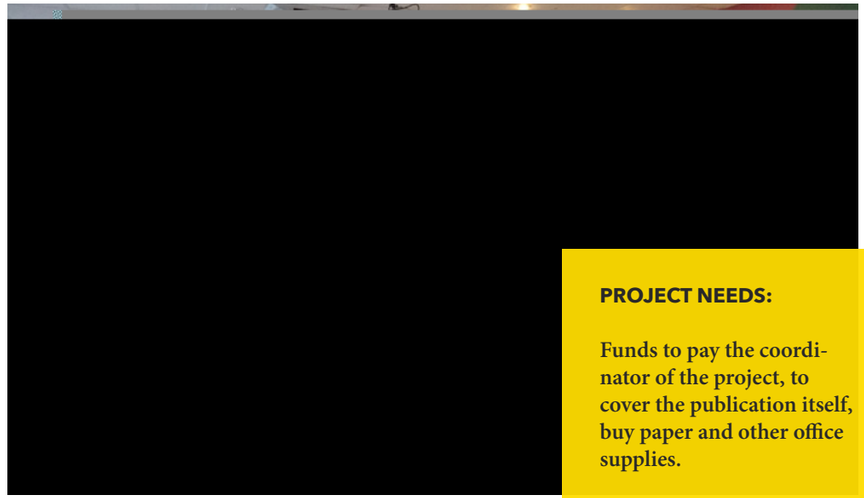
IN 2015 NOCHLEZHKA'S STAFF ACHIEVED THE FOLLOWING RESULTS:

- **They consulted and provided materials to their colleagues from 78 organisations in 37 regions of Russia, as well as from Azerbaijan, Georgia, Ukraine and Finland;**
- **They published manuals for their colleagues, took part in round tables, spoke at conferences and organised masterclasses;**
- **They organised two workshops, in St. Petersburg and Moscow, two webinars, an interregional conference in St. Petersburg, with a total number of participants reaching around 140 members of staff and volunteers from NGOs and state institutions.**

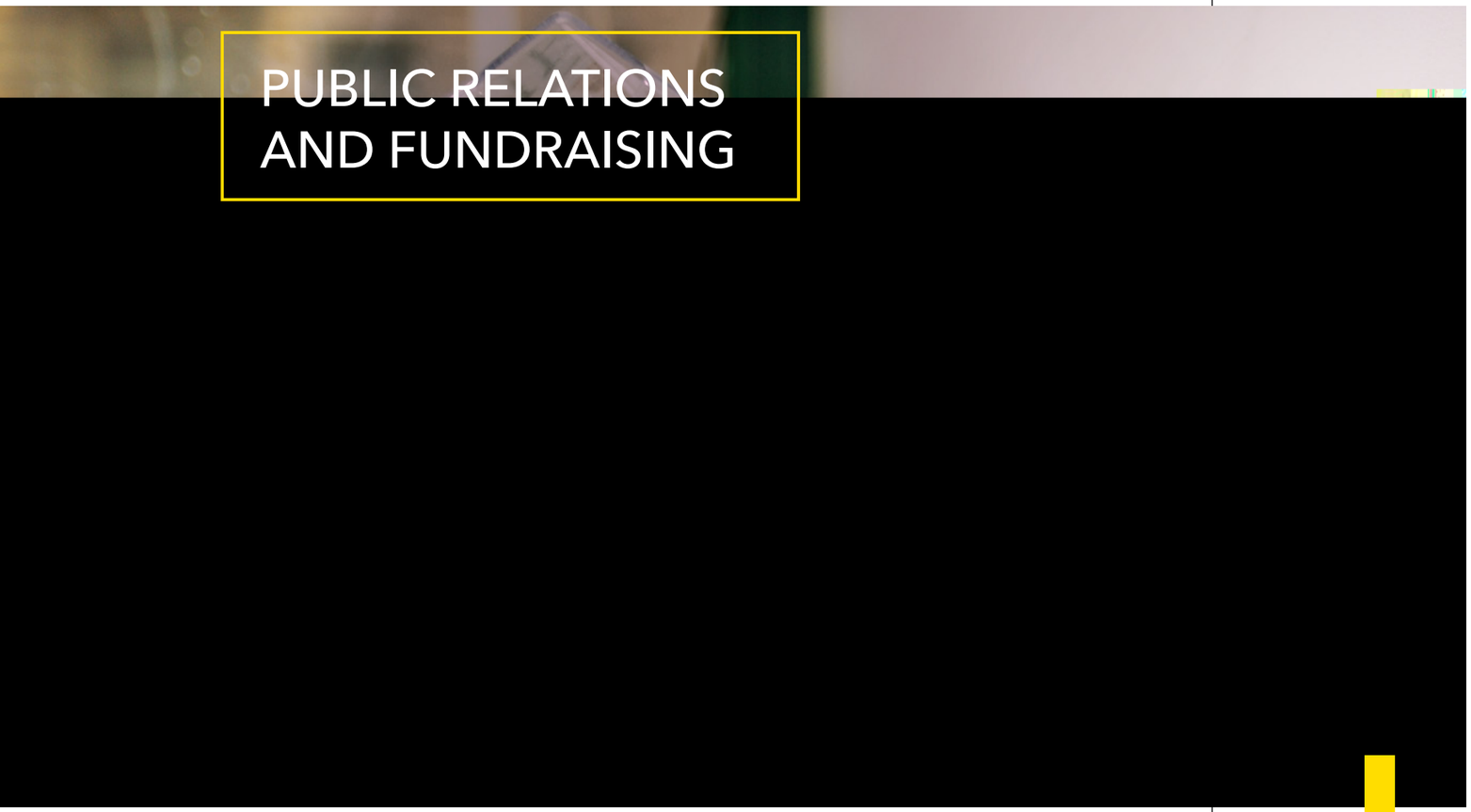
Workshops for social workers organised by Nochlezhka



PROJECT NEEDS:

Funds to pay the coordinator of the project, to cover the publication itself, buy paper and other office supplies.

PUBLIC RELATIONS AND FUNDRAISING



THE PROJECT HAS BEEN RUNNING SINCE 2009

THE CONCEPT

To make our society more tolerant, explain to the society that anyone can become homeless and that homelessness is our common problem.

HOW IT WORKS

We raise awareness of the problem of homelessness and strive to change the attitude of the society towards the people living on the street. In order for this to happen, the society should get to know why people become homeless, how dangerous and difficult it is to live on the street, and how many troubles people without registration come across. To do this, we run campaigns and organise charity concerts, we work with the media and promote our ideas through social networks. We interview famous people, shoot videos with celebrities, create social advertising campaigns, etc. Through this we manage both to attract new volunteers and to raise money for Nochlezhka's projects.

The society should get to know why people become homeless, how dangerous and difÕcult it is to live on the street

Nochlezhka's collection box

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THE HIGHLIGHTS OF THE PROJECT IN 2015

- **Over the year we carried out four humanitarian campaigns: in the summer we collected drinking water; in spring — pancakes for Butterweek and eggs and cakes for Easter; in winter — New Year presents. We can only measure the results of these campaigns in thousands, both for kilograms of collected donations and for the number of people we managed to feed.**

- **Nochlezhka continued its project of interviewing famous people about homelessness. In 2015 Fontanka.ru published our interviews with writers, Yevgeny Vodolazkin, Victor Yerofeyev and a football player, Vyacheslav Malafeyev.**

- **We launched a new project called 'Homeless People's Life Rules' together with the Takie Dela website. Homeless people share their life stories while talking to our volunteer, a journalist Nastya Ryabtseva. Thanks to this project in 2015 we managed to raise 220,000 roubles towards the Halfway Home rehabilitation project.**

- **An Australian barber, Nasir Sobhani, widely known as the Street Barber worked with homeless people of St. Petersburg in Nochlezhka's courtyard. Practically all the city's media covered this story.**

Nochlezhka's magnets from the 'Authentic souvenirs from St.Petersburg' series

With the help of the Spasibo! charity shops we managed to open the first Russian 'street shop', where any homeless person could find some free clothes and even consult a volunteer stylist. This event received wide media coverage.

We use our website and our pages on social networks to tell people about those individuals and companies who help Nochlezhka. In 2015 we published interviews Mikhail Golikov, the head and the principal conductor of the Tavrichesky International Symphonic Orchestra, Ekaterina Ivanova, the owner of Yekaterininsky Catering, and Nikolai Gotko, the founder and co-owner of several cafés in St. Petersburg: 'Bolshe Kofe', 'Kofe na kuhne' and 'Znakomtes, Joe'.

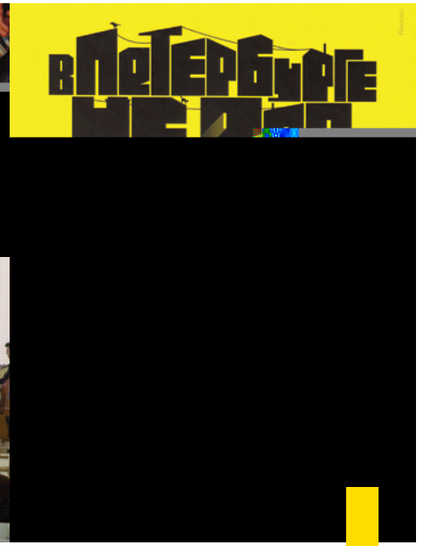
We have started organising a new type of charity events classical concerts. The ones in January and August took place at the Petrikirche, another summer one on a rooftop in the city centre and another autumn one in the crumbling Annenkirche. In 2015 classical concerts raised 398,342 roubles towards Nochlezhka's rehabilitation shelter.

We ran three 'Espress-help campaigns' involving over 70 cafés of the city. They sold coffee and other drinks and donated the revenues to Nochlezhka. These campaigns raised a total of 213,046 roubles for the homeless.

We started receiving regular support from two popular education projects running in St. Petersburg — 'Open Library' and the Cultura lecture hall. Nochlezhka had a collection box at each of the lectures and members of the audience donated money towards homeless people. The Open Library collection box raised 56,782 roubles and the one at Cultura lectures — a total of 8,356 roubles.

We organised three online auctions where we sold famous people's personal things (Sergey Shnurov, Boris Grebenshikov, Vyacheslav Malafeyev), illustrations by the Mit'ki art group, photographs by the principal photographer of the Hermitage, Yuri Molodkovets, as well as hand-made toys and cosmetics provided by our volunteers. These auctions raised a total of 83,300 roubles.

A classical concert at Petrikirche



Social advertising campaign

A press-conference on preparing the city for winter in terms of assistance to homeless people

Over the year Nochlezhka managed to put 48 new collections boxes in cafes, shops and over public spaces. At the end of the year we had a total of 152 collection boxes. Over the year they raised 755,786 roubles towards Nochlezhka.

In December we released a new line of our merchandise. The 'Authentic souvenirs from St. Petersburg' include mugs, fridge magnets and bags. They were designed by our friends from the Great advertising agency.

Our volunteer Nastya Dmitriyeva organised a project where people all across Russia and even abroad knitted scarves for homeless people for New Year. They managed to make a total of 535 beautiful and very warm presents.

Together with the Great advertising agency Nochlezhka ran a social advertising campaign called 'Not everyone is at home in St. Petersburg', which raised awareness about homelessness for over half a year on the city's billboards. We would like to thank Poster and Reklama-Centre for free placements.

Over the summer Nochlezhka took part in several city festivals with its Intolerant Café: our improvised café served free drinks but denied service to particular groups of people according to the Discrimination timetable, for example, to people wearing white tops or people in jeans. The idea behind this campaign is to make people realise just how unpleasant it is to be discriminated against and how unjust it is even for the most innocuous reasons. After we told the visitors about the charity and the problems experienced by homeless people, our volunteers served everyone.

Together with the Respect education project, Nochlezhka published a series of cartoons called 'Stones' which was designed to make people think of their own attitude towards homeless people.

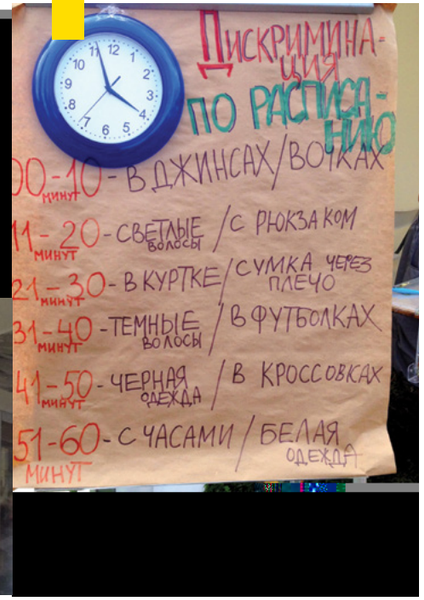
Our video for a Russian folk song 'Oy, Moroz, Moroz!' ('Oh, frost, frost!') performed by Max Pokrovsky, Zhenya Lyubich, Yuri Shevchuk, Zhenya Fyodorov and Sergey Shnurov came third at the Idea advertising festival in Yekaterinburg.

A poster advertising the Espress-help campaign at the Folks Cafe

The 'Homeless people's homes' campaign

Nochlezhka's housekeeping manager Ivan Lendyashov is telling reporters from Fontanka FM about our small office

The timetable of the Intolerant café at Vkontakte festival

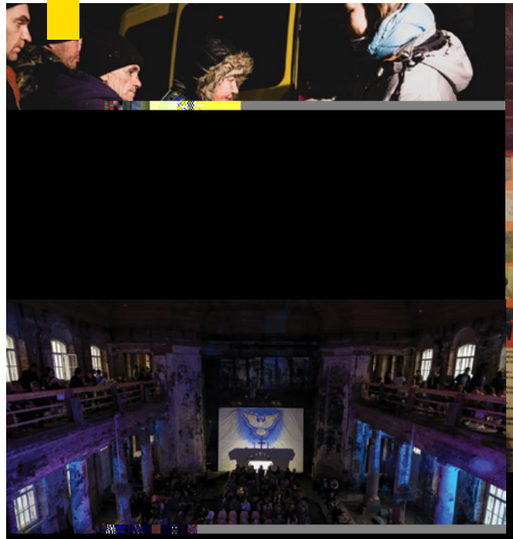


- In November 2015 Nochlezhka held a press-conference at the TASS news agency. This conference was dedicated to preparing St. Petersburg for winter in terms of assistance programmes for the homeless. The event involved the head of our charity, the Human Rights Ombudsman in St. Petersburg and an expert from the City Committee for social policy. The press-conference was covered by 15 leading media outlets in St. Petersburg which published reports on the lack of heated shelters and assistance programmes for the homeless after the conference.

- Over the year the number of our followers on social networks more than doubled (We had 9,700 followers on VK and 2,700 on Facebook by 1 January 2016).

- Over the year over 3,500 reports, articles and publications about Nochlezhka appeared in the media. They featured expert comments from our staff. Nochlezhka published 90 press-releases last year.

Volunteers handing out New Year presents at a Night Bus stop



Throughout the year Nochlezhka's volunteers were selling its souvenirs at major events in the city

PianoFest on a factory rooftop in the city centre

PROJECT NEEDS:

Funds to pay the PR expert, fundraisers and the coordinator of volunteers;

Information support and publicity;

Volunteers;

Funds to cover printing;

Advertising space.

2015 FINANCIAL REPORT

Balance on 01.01.2015 — 12.17 mln roubles

INCOMINGS IN 2015

Source	mln rub
International foundations	10.48
Private donations	4.90
Russian foundations	0.22
Regional and federal budget	3.46
Russian businesses	2.56
Purchases of Night Bus services by local administrations	0.39
Sales of merchandise	0.20
Total incomings in 2015	**22.20**

Balance on 31.12.2015 — 12.72 mln roubles

OUTGOINGS IN 2015

Destination	mln rub
Rehabilitation Shelter	5.38
Counselling Service	3.96
Night Bus	1.85
Heating Centres	1.95
Halfway Home	0.41
Sharing Expertise	1.35
PR and Fundraising	3.69
Administrative expenses	3.07
Total outgoings in 2015	**21.66**

Balance on 31.12.2015 — 12.72 mln roubles

REPORT ON SOURCES OF FUNDING

Source	Balance 2014 rub	Incoming 2015 rub	Outgoing 2015 rub	Balance 2016 rub
Private donations	1,830,03.23	4,542,433.74	1,434,167.71	4,938,303.26
Stuttgart 2015-2016	0.00	2,809,634.53	3,417,018.29	-607,383.76
Labour and social security committee	0.00	2,000,000,00	2,000,000.00	0.00
CAF	0.00	1,863,409.50	0.00	1,863,409.50
Pierre Jaccard	903,552.31	1,234,952.20	1,724,820.32	413,684.19
ACER (renovation works)	0.00	1,123,790.60	710,651.04	413,139.56
Frank	221,585.51	896,817.09	465,072.32	653,330.28
Federal subsidy	0.00	857,900.00	857,900.00	0.00
ACER 2015	0.00	775,028.00	775,028.00	0.00
Donations from legal entities	333,946.86	691,498.29	61,551.33	963,893.82
IntelliJ Labs Ltd	78,883.25	664,221.00	698,722.38	44,381.87
ACER (Heating Centre 2014-2015)	0.00	620,817.30	563,741.25	57,076.05
Youth Policy Committee	0.00	598,500.00	598,500.00	0.00
LAT	3,670.36	485,000.00	485,183.01	3,487.35
Diakonisches Werk Hamburg (vehicles in 2015)	0.00	434,015.68	400,326.39	33,689.29
Business income (Purchases of Night Bus services by local administrations)	365,151.77	389,571.72	9,347.26	745,376.23
Global Giving	294,854.38	355,921.49	0.00	650,775.87
Spasibo!	0.00	340,000.00	112,710,00	227,290.00
Diakonisches Werk Hamburg 2015	2,391,994.50	267,403.50	2,627,998.00	31,400.00
Pontis	0.00	236,762.41	236,762.41	0.00
Nuzhna Pomosh	0.00	219,600.00	217,761.86	1,838.14
Donations from legal entities towards women's rooms in the shelter	0.00	200,000.00	0.00	200,000.00
Sale of merchandise	77,714.50	197,196.89	26,424.00	248,487.39
DDT Foundation	0.00	100,000.00	100,000.00	0.00
Interpid Travel Australia	60,093.06	96,999.01	157,092.07	0.00
Nordic Council	-95,446.43	95,446.43	0.00	0.00
Varton	0.00	50,000.00	0.00	50,000.00
Ernst&Young (CIS)	0.00	30,000.00	30,000.00	0.00
Secours Populaire Francais	26,531.50	21,859.61	48,391.11	0.00
CAF Philanthropy Services	0.00	1,316.00	0.00	1,316.00
'I vse za odnogo' non-profit organisation	0.00	539.00	539.00	0.00
Auski	0.07	0.00	0.07	0.00
Stuttgart 2013-2014	140,000.00	0.00	140,000.00	0.00
Frunzensky District Job Centre	0.09	0.00	0.09	0.00
NochlezhkaFest 2014	273,353.94	0.00	0.00	273,353.94
Economic Development Ministry Monitoring	2,937,370.00	0.00	1,478,481.02	1,458,888.98
Economic Development Ministry	1,131,594.19	0.00	1,131,594.19	0.00
International Women's Club	48,000.00	0.00	48,000.00	0.00
NochlezhkaFest 2013	111,685.27	0.00	110,584.00	1,101.27
TACIS-3	289,988.68	0.00	0.00	28,998.68
Diakonisches Werk Hamburg (winter 2014-2015)	508,463.88	0.00	490,767.11	17,696.77
ACER (winter 2014-2015)	501,792.53	0.00	496,440.25	5,352.28
Total	**12,173,827.45**	**22,200,633.99**	**21,655,574.48**	**12,718,886.96**

WHO SUPPORTED US IN 2015

WE WOULD LIKE TO THANK COMPANIES WHO SUPPORTED US IN 2015:

- Diakonisches Werk Hamburg
- Brot für die Welt
- ACER Russie
- Nochlezhka Suisse Solidaire and personally Pierre Jaccard
- Frank Trümper
- Intrepid Foundation
- Secour Populaire France
- The Ministry of Economic Development of the Russian Federation
- The Committee for social policy of St. Petersburg
- The Committee for youth policy of St. Petersburg
- The administration of Vasileostrovsky district of St. Petersburg
- The administration of Kalinin district of St. Petersburg
- The administration of Primorsky district of St. Petersburg
- The administration of Frunzensky district of St. Petersburg
- The regional fund for mandatory medical insurance
- The Centre for prevention and control of AIDS and infectious diseases
- The Committee for Healthcare in St. Petersburg
- Office no. 74 of the Department of the Federal Migration Service in St. Petersburg and Leningrad Region in Frunzensky district
- The City office for recording Russian citizens of no fixed abode
- The Botkin Hospital and health centre for people of no fixed abode
- The Department of the Federal Migration Service in St. Petersburg and Leningrad Region
- Office of the Commissioner for Human Rights in Leningrad Region
- Office of the Commissioner for Human Rights in St. Petersburg and personally Alexander Shishlov
- Maltese Aid Service
- Caritas charity canteen
- Doris Eple Foundation
- The Bilet Domoi community
- Pokrovskaya Nurse Community
- The Sisters of Mother Teresa shelter
- Spasibo! charity shops
- Great advertising agency
- International Women's Club and personally Marina Jacobson
- St. Petersburg International Rotary Club
- OOO SPb-Art
- St. Petersburg and Ladoga diocese and its bakery
- LAT
- JetBrains
- StroiProekt Engineering Group and personally Alexey Zhurbin
- eFind.ru
- Alarm Motors Ford
- Rus' food bank
- Fazer
- Yekateriningsky Catering
- Ukrop Café
- Quartier Gourmet restaurant
- Auroville Café
- Rugby House Pub
- Cashmere Café
- Tropiki Café
- Rada and Co Café
- Craft Bier Cafe
- Teplo Restaurant
- 2va Zaitsa Bar
- Svoi Krug Café
- Teremok restarants
- Monsieur Patissier bakeries
- Bushe bakeries
- Baron bakery

We would like to thank people of St. Petersburg who help Nochlezhka and homeless people!

- Orimi Trade
- Meditsina Sankt-Peterburga
- Extremum search group
- Druzia hostels
- Petrospirt
- Prichal V Yacht club
- CatSmile print shop
- OOO Reklama-Center
- Vozdukh advertising agency
- Adamant Holding Company
- EY
- Nissan Manufacturing RUS
- Pyataya Proektno-stroitelnaya Compania
- Fenix Company
- 4R Group
- Ulybka Radugi
- Nuzhna pomosh.ru
- BSH Bytovye Pribory
- Gruzovichkof
- Fortrent
- Splat and personally Yevgeny Demin
- Ecco Russia
- MTS
- Khvalovskie Vody
- KhimiTech
- FOKS and Co
- KRONT-M
- Sims-2
- Goramatrasov.ru
- River
- Avtobox
- Virginia
- Kidburg
- Lenenergo
- Petroelectrosbyt
- The Open Library project and personally Nikolai Solodnikov
- Cultura Lecture Hall and Anastasia Grokhovskaya
- St. Peter and Paul's Church (Petrikirche)
- St. Anna's Church (Annenkirche)
- The Tavrichesky Orchestra and personally Mikhail Golikov
- Neva-sound and personally Dmitry Simuchenkov
- Gennady Chistyakov's Piano Workshop
- Roof Music Fest and personally Veronika Petrovskaya
- Okko TV
- Lorenz Snack World Russia
- Edoque
- Empana
- Rabbit Hole
- Petersbike
- Media I Group
- AN-Security
- The Respect education project
- Topright
- TimeWeb
- Fotografika
- Chop-chop
- Dom Knigi of St. Petersburg
- Doma Vkusneye
- Fontanka.ru
- TASS
- Nablyudateli Peterburga
- Next Media
- The Union of volunteer organisations
- Esli doma net chain
- The National Fund of Personality Rehabilitation
- Voskresenie
- The Centre for Development of Non-profit Organisations
- The IGRO training company
- The Equator training company
- The Griboyedov club

WE WOULD LIKE TO THANK THE FOLLOWING PEOPLE FOR THEIR SPECIAL CONTRIBUTION TO NOCHLEZHKA AND ITS PROJECTS IN 2015:

Boris Grebenshikov, Yuri Shevchuk and DDT, Sergey Shnurov, Yevgeny Vodolazkin, Victor Yerofeyev, Vyacheslav Malafeyev, Nasir Sobhani, Laura Urusova, Arkady, Sergey, Ekaterina Samara, Olga Shurukht and her friends, Ainur Nazarymketova, Irina Stepanova, Elena Veselovskaya, Sangeeta Fager, Veronika Oge, Doris Eple, Alexander Yelchaninov, Yuri Molodkovets, Susanna Müller, Semeon Suponitsky, Anastasia Melnikova, Natalia Uchitel, Polina Fradkina, Alexey Orelovich, Gleb Kolyadin, Alexander Gonsovsky, Andrey Shpak, Polina Mokhova, Vadim Drapkin, Alexey Varsopko, Elena Feoktistova, Henrietta Dombrovskaya and her children, Andrey Gvozdovsky, Dmitry Makarov, Lisa Pezhemskaya, Konstantin Platonov, Vyacheslav Nabokov, Alexander Voitsekhovsky, Nikolai Gotko, Ksenia Brailovskaya, Nikolai Vasiliev, Ekaterina Bogacheva, Sergey Gorbunov, Konstantin Gryaznov, Alexey Lyaschenko, Yulia Razumovskaya, Yuri Morozov, Petr Mariasov, Cheinesh Sumachakova, Lyudmila Kim, Natalia Yampolskaya, Alena Tsareva, Nastya Ryabtseva, Filipp Volchek, Nastya Dmitrieva, Yulia Bolotova, Yulia Vivtanik, Elya Murganova, Irina Mogilevskaya, Pavel Lyaks, Alexandra Sandomirskaya, Svetlana Kalinina, Zinaida Kuzmina, Olga Shishkina, Natalia Dimidova, Alexander Nikulin, Konstantinu Didenko, Ekaterina Zhuckenko, Polina Ulzutuyeva, Maria Urusova, Yulia Nakonechnaya, Ksenia Glebova, Alexandra Beryozova, Alexandra Platt, Mariam Vartanyan, Daria Krysanova, Natalia Chukavova, Egor Novikov, Tatiana Anufriyeva, Mikhail Yakovis, Mikhail Kolesnikov, Galina Oder, Roman Pakhomov, Dmitry Gusev, Zhenya Sofronov, Dmitry Loginov, Platon Terentiev, Nikita Zaguskin, Olga Polyakova, Irina Shubina, Ilia Vologurov, Vlad Grishin, Nikolai Bichan, Elena Gracheva, Yulia Serykh, Lada Davydova, Evgenia Prikot, Karina Taukenova, Klara Filippovna, A. Vikhrova, E. Gavrilova, A. Zhigunov, N. Mikhailov, A. Lyashenko, A. Pryakhin, I.Karpov, T. Tolsteneyeva, V. Kurnosov, A. Muratov.

We are very sorry if we forgot anyone.
It could only happen because there are so many compassionate people who help us!

Thank you all once again for supporting us in 2015!

HOW YOU CAN HELP NOCHLEZHKA

1. You can donate money, food, medical supplies and toiletries.
2. You can become our volunteer.
3. You can provide information support for free.
4. Your company can provide their professional services for free.
5. You can help in any other way you can think of and find convenient. You can discuss this with our employees via e-mail (info@homeless.ru) or over the phone: +7 (812) 407-39-37.

You will find more information about all types of support and how to volunteer for us at www.homeless.ru

MEET OUR CLIENTS

A FEW STORIES OF THE PEOPLE WE HELPED IN 2015

Boris Pagirev, 60

Boris spent most of his life in Georgia, where he worked as an engineer at the shipyard in Poti. But in 1991 as the war broke out in the region and he felt that being Russian he was unwelcome, he abandoned his house and left for Archangel where his sister lived. 'I spent ten years there, then my sister moved to the south, to Ryazan', and as I had no one left in the north, I followed her after a while. Then my sister died, her children privatised their property, I left them and started renting,' tells Boris his story.

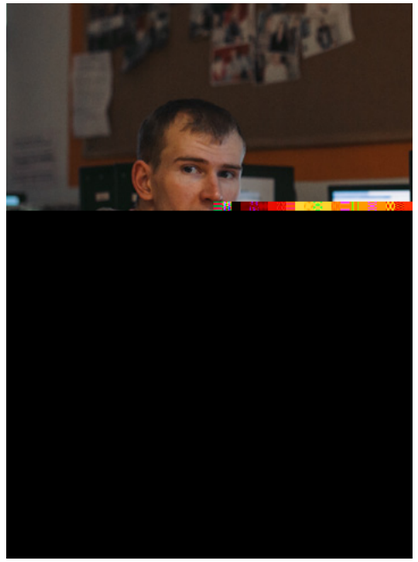
The man came to St. Petersburg to earn some money. He then started having heart problems which stopped him from working, so he could not afford to rent anymore.

Once homeless, Boris came to Nochlezhka for help.

Boris Pagirev spent 8 months in our shelter receiving social support but due to his heart problems he had to spend a lot of time in hospitals. Our employees repeatedly tried to get a confirmation of his work experience from the shipyard in Poti, so that the man could apply for a retirement pension upon turning 60 but, sadly, nothing worked. There are no archives at the shipyard left from the time and even our volunteers who went to Georgia and tried finding something there came back with nothing. The only way left was to register Boris as disabled. Luckily, although the word luck is probably not appropriate here, Boris was assigned a third degree of disability.

After this Boris was able to apply for social benefits with the help of our employees and was given a place at a care home for the elderly in Ryazan', the city where he was last registered (unfortunately, one can only get into a care home in the region where one was last registered).

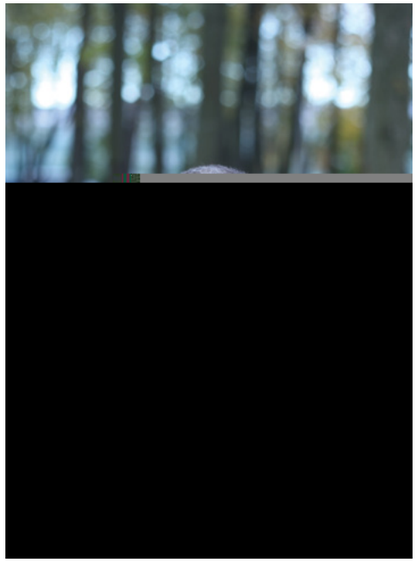
Boris left for Ryazan' where he was admitted to a care home where he is looked after.



Slava Egorov, 23

For a few months in 2015 Nochlezhka's shelter became a home to Slava, who had been brought up in an orphanage and who had lost his flat as a result of a fraud. With the help of our social worker the young man managed to get his papers re-issued and started working with the Raul Foundation which helps people from orphanages. Slava had a two-month-long internship in a large energy company and then got officially employed there.

His social worker also contacted a social hostel for minors and managed to arrange a room for Slava there despite him being over 18. The young man had not been quite comfortable in our shelter with dormitories for 10 people, where most people were a lot older than him. Meanwhile, Nochlezhka's experts continue to fight for his rights and have contested the fraud transaction involving his flat.



Dmitry Kurlapov, 44

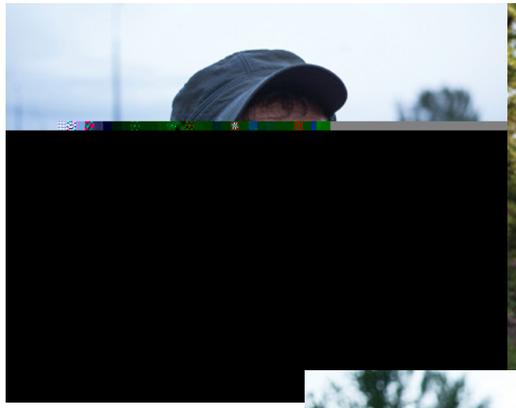
Dmitry was born and raised in Moscow. When he got back from the army his mother died leaving him with no other relatives.

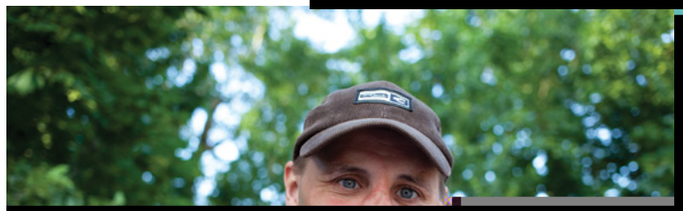
Dmitry wanted to sell his flat, buy a smaller one and keep the difference in prices but, unfortunately, as a result of a real estate fraud he was left with no property or money.

He lost his way and had no one to support him, so he tried to earn some money, got involved in some activities on the fringes of the law and ended up in prison.

When he was released from prison Dmitry had 850 roubles on him. This was enough to take a train to Vyborg, where he was hoping to find his old acquaintance but the man had moved. Dmitry hitchhiked to St. Petersburg where he was advised to go to Nochlezhka. Dmitry spent a few months in our shelter. Our social workers helped him get a job at a factory as a miller, which is something he had been trained to do. Living at the shelter he managed to save up some money to rent a small room. He is now working and saving money in the hope to take out a mortgage at some point and buy his own property.

PHOTOGRAPHS OF SOME OF OUR CLIENTS IN 2015





Dear all!

Nochlezhka helps homeless people get off the street and return to normal life.
You can help us in this mission.

YOU CAN MAKE A DONATION RIGHT NOW ON OUR WEBSITE: www.homeless.ru.

ALTERNATIVELY, HERE ARE OUR BANK DETAILS:

SPb BOO Nochlezhka

ИНН/КПП 7805104809/781601001
ОКОНХ 98600
ОКПО 47964538
ОКОПФ 83
ОКАТО 40296561000
ОКВЭД 91.33
Юр. адрес: 192007, Санкт-Петербург, Боровая ул., д. 112 лит. Б
Факт. адрес: 192007, Санкт-Петербург, Боровая ул., д. 112 лит. Б
Р/с 40703810733000000680
В ОАО «Банк «Санкт-Петербург» КД-2
К/с 30101810900000000790
БИК 044030790

If you make a bank transfer, please state the following information:

- In the column “Recipient” we ask to specify a full name of the organization: The St. Petersburg regional charitable public organization of the help to a homeless person with no fixed abode “Nochlezhka”. Due to the indication of the incomplete name of the organization, we can’t receive a donation;

- Contact details of the benefactor (your full name, email, address or phone number);

- Purpose of payment: charity donation for statutory purposes (or for a particular project if you want to support a particular project).

We always need your help!

We will also be happy to hear any of your questions or suggestions regarding ways to help homeless people. Don’t hesitate to get in touch!

Nochlezhka charity organisation in Saint-Petersburg supporting the homeless

address: 112b Borovaya st., Saint Petersburg, 192007

tel./fax: +7 (812) 407-39-37 (office)
tel./fax: +7 (812) 407-30-90 (counselling service)
e-mail: info@homeless.ru

www.homeless.ru

Nochlezhka on social networks:

www.vk.com/**nochlezhka_spb**
www.facebook.com/**Homeless.ru**
www.instagram.com/**nochlezhka**

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